

MAR. 27. 2006 3:02PM

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NO. 7391 P. 1/2

MAR 27 2006

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Re: Clymer et al., *Methods, Systems and Computer Program Products for Early Warning of Potential Service Level Agreement Violations*  
Serial No. 10/612/190, Filed: July 2, 2003

Attached is a Change of Correspondence Address.

CERTIFICATION OF FACSIMILE TRANSMISSION  
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Evelyn A. Casey  
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Attorney Docket No. 5577-254 (RSW920030046US1)

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Clymer et al.

Application No.: 10/612,190

Filed: July 2, 2003

For: Methods, Systems And Computer Program Products For Early Warning Of Potential Service Level Agreement Violations

Confirmation No.: 4146

Group Art Unit: 2126

Examiner: Lilian Vo

March 27, 2006

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

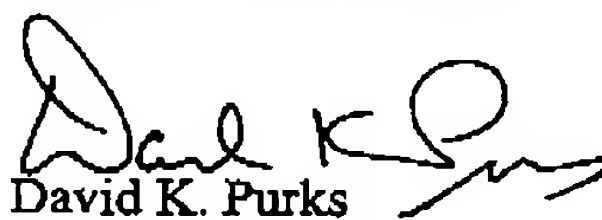
Sir:

The address of the correspondence attorney in the above-referenced case has changed to:

USPTO Customer No. 58505  
Stevens and Showalter, LLP  
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Please address all correspondence to the above address.

Respectfully submitted,

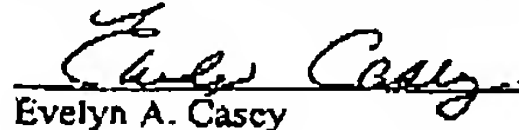


David K. Purks

Registration No. 40,133

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